

# Warranty



If within the warranty time limits described below a product or any of its components fail, the original user-owner must contact an authorized Marus dealer with the product sale and service records. Should the dealer not be able to complete the repair, the dealer may contact Marus for disposition. The product's model and serial number, the original Marus invoice number and the replacement invoice number must be furnished. Transportation charges to and from Marus, if necessary, must be paid by the dealer. If upon receipt at the factory, an examination reveals faulty or defective original parts, materials, or workmanship, Marus will, at its sole discretion issue a credit.

This warranty does not cover damages caused by misuse, accident, neglect or damage caused by the use of replacement parts which were not manufactured or distributed by Marus. Usage of replacement parts not manufactured or distributed by Marus will nullify this warranty.

## CHAIRS, STOOLS, DELIVERY SYSTEMS AND LIGHTS

All chairs, stools, delivery systems and lights sold and installed by authorized Marus dealers are warranted to be free from defects in parts, workmanship and materials for five (5) years, unless otherwise stated, from date of purchase. Upholstery is warranted for a period of one (1) year from date of purchase. The warranty excludes normal expected service items such as but not limited to: filters, o-rings, hoses, HVE valves, SE valves and syringes. The warranty excludes add-ons such as scalars intraoral handpiece illumination systems and custom upholstery materials.

## ADD-ON ACCESSORIES

All intraoral handpiece illumination systems and accessories are warranted to be free from defects in parts, workmanship and materials for one (1) year from date of purchase unless otherwise noted. Lamps are warranted to be free from manufacturing defects in material and workmanship at the time of installation in an electrical circuit having the correct characteristics. The useful life of lamps is not covered under warranty. Scalars and accessories featured in this catalog carry a manufacturer's warranty and are not covered by the Marus warranty. Please contact the manufacturer directly for all warranty and/or service issues or questions.

## CABINETRY

All cabinetry sold and installed by authorized Marus dealers are warranted to be free from defects in parts, workmanship and materials for one (1) year from date of purchase.

## REPLACEMENT PARTS

Replacement parts and accessories are warranted for a period of one (1) year

from date of purchase from Marus. Replacement parts shall not interrupt or prolong the term of the original warranty.

## GENERAL

Marus will not be responsible for dealer or service company labor charges, or shipping costs. Claims for shipping damage must be filed with the carrier.

## RETURN POLICY

No goods shall be returned without prior permission by Marus. If permission is granted for the return of the goods, the amount of credit issued, if any, will be at the sole discretion of the Marus home office in accordance with established policies. If a return for non-warranted credit is authorized, a 25% restocking fee will be charged on all catalogued items. Cabinets shall not be returned. No returns on replacement parts after 180 days from date of purchase from Marus. The customer is responsible for any freight costs. Call Customer Service to obtain a Return Authorization Number (RMA) before returning any item for credit consideration.

Product information and photography included in this catalog were as accurate as possible at the time of publication.

Subsequent refinements may be evident in the actual product. Prices and specifications are subject to change without notice.

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## SEALS OF APPROVAL

**ISO 13485 Registered**  
**ISO 9001 Registered**



**ETL Listed**  
No. 524544 & 525525



**Los Angeles Plumbing Approved**  
No. M-950084